



Media:
Brittany Tedesco
CPR Communications for Carisk
btedesco@cpronline.com
201.641.1911 x 14

Carisk Selects Uber Health to Provide Reliable, Cost-Effective Transportation Solution in Workers' Compensation: Improves Access, Lowers Cost of Care for Injured Workers

MIAMI – June 13, 2019 – For many of the 2.8 million injured workers nationwide who missed or were late to medical appointments due to a lack of cost-effective, reliable transportation, the relationship between Carisk Partners (Carisk), a specialty risk transfer and care coordination company, and Uber Health represents a meaningful solution. This relationship leads to timely care while minimizing chances for travel complications. It also results in quicker recovery and a faster return to work for the patient. Uber Health offers convenience, clarity and certainty about when transportation will arrive.

“Getting to and from medical appointments can be stressful and expensive, with transportation delays posing a barrier to care that can compromise patient outcomes and impose higher healthcare costs,” says Alana Letourneau, M.D., MBA, senior vice president, Clinical Strategy, Carisk. “This relationship helps to resolve these issues by offering a level of convenience, comfort and reduced stress for not only the injured worker, but also claims staff who are tasked to reschedule missed appointments or make alternate transportation arrangements.”

Letourneau points out that Uber Health transportation offers seamless coordination of services, with all patient scheduling handled through a web-based dashboard. Text messages alert the user to trip details, including booking confirmation, driver information, location, time of arrival and a link to a live web-based map for real-time visibility.

“We selected Uber Health for its unwavering commitment to customers. Their technology allows us to coordinate multiple rides from the web dashboard, making it easy to book, reschedule and get a clear overview of where each rider and driver is with real-time trip status. We can also view and export records to simplify billing,” says Joseph Berardo, Jr., CEO, Carisk.

“Our mission at Uber is to ignite opportunity by setting the world in motion. We firmly believe that Uber Health and our solutions can help in doing so, especially for our most vulnerable populations. Uber Health is offered 24-hours-a-day throughout the United States wherever Uber is available,” says Dan Trigub, Head of Uber Health. “We share Carisk’s patient-centered mission to enhance the entire experience by offering an easy, on-demand way for patients to get the care they need whenever they need it most.”

About Carisk Partners

Carisk (formerly Concordia Care, Inc.) is a specialty risk transfer, care coordination company serving insurers, government entities, self-insured plan sponsors and other managed care organizations. Carisk’s combined end-to-end solutions include risk-transfer and care coordination of delayed recovery and complex, catastrophic cases designed to improve outcomes and reduce long-term cost of care. Carisk leverages a biopsychosocial approach to optimize early identification and intervention of high-risk patients. To learn more about Carisk, the first and only Managed Behavioral Healthcare Organization with accreditations from the National Committee for Quality Assurance (NCQA) and the Accreditation Association for Ambulatory Healthcare, Inc. (AAAHC), visit www.cariskpartners.com.

#####